TUESDAY 30 JUNE 2020: GREEN SHOOTS? While there are still too many red lights, almost all non-metro municipalities have improved their services to informal settlements.

**NON-METRO MUNICIPALITIES: IN YOUR INFORMAL SETTLEMENT OVER THE LAST 7 DAYS...**

**...WAS WATER AVAILABLE EVERY TIME YOU NEEDED IT?**
- PORT ST JOHNS
- EMALAHLENI
- EMFULeni
- KNYSNA
- MOSEL BAY
- MSUNDUZI
- WITZENBERG

**...WERE THE TOILETS CLEANED?**
- PORT ST JOHNS
- EMALAHLENI
- EMFULeni
- KNYSNA
- MOSEL BAY
- MSUNDUZI
- WITZENBERG

**...WAS THE WASTE COLLECTED?**
- PORT ST JOHNS
- EMALAHLENI
- EMFULeni
- KNYSNA
- MOSEL BAY
- MSUNDUZI
- WITZENBERG

**...HAS GOVERNMENT PROVIDED SOAP OR HAND SANITIZER?**
- PORT ST JOHNS
- EMALAHLENI
- EMFULeni
- KNYSNA
- MOSEL BAY
- MSUNDUZI
- WITZENBERG

**IS THERE ADEQUATE PUBLIC LIGHTING IN YOUR SETTLEMENT?**
- PORT ST JOHNS
- EMALAHLENI
- EMFULeni
- KNYSNA
- MOSEL BAY
- MSUNDUZI
- WITZENBERG

**HOTSPOTS**
- Many Port St. Johns, Emfuleni, Emalahleni and Msunduzi residents do not have access to municipal sanitation and have had to construct their own pit toilets.
- Many residents from Port St. Johns, Emalahleni and Emfuleni also do not have regular access to water.
- Apart from Mossel Bay, non-metro municipalities did not provide residents with soap or hand sanitizer.

**GOOD NEWS!**
- Mossel Bay and Msunduzi did better than most metros in the provision of public lighting in informal settlements.
- Knysna’s toilet traffic light has turned green because all residents reported that their toilets have been cleaned.
- Although still at crisis levels, Msunduzi and Emfuleni have made a start on toilet cleaning.
- Emalahleni has improved significantly with water provision, refuse removal and the provision of hand sanitiser, although at this point, not enough for their traffic lights to change from red.

**KEY TO TRAFFIC LIGHTS:**
- RED: 60% or fewer respondents said yes
- DARK ORANGE: Between 60% and 75% of respondents said yes
- LIGHT ORANGE: Between 75% and 90% of respondents said yes
- GREEN: 90% or more respondents said yes

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