


**WEDNESDAY 29 JULY 2020: IMPROVEMENTS, BUT IMPORTANT PROBLEMS PERSIST.**

Residents in all non-metros reported improved access to basic services, especially water, but Emalahleni and Msunduzi still fall short across all the services. Most concerning in these municipalities is the limited water access, the lack of municipal provided sanitation and lack of toilet cleaning where residents do have access to municipal toilets.

**IN YOUR INFORMAL SETTLEMENT OVER THE LAST 7 DAYS...**



**...WAS THERE ENOUGH WATER FOR ALL RESIDENTS?**

- EMALAHLENI
- KNYSNA
- MOSSEL BAY
- MSUNDUZI
- WITZENBERG



**...WERE THE TOILETS CLEANED?**

- EMALAHLENI
- KNYSNA
- MOSSEL BAY
- MSUNDUZI
- WITZENBERG



**...WAS THE WASTE COLLECTED?**

- EMALAHLENI
- KNYSNA
- MOSSEL BAY
- MSUNDUZI
- WITZENBERG

**THIS WEEK WE ALSO ASKED RESIDENTS IF THEY HAD ACCESS TO HAND-SANITIZER/SOAP AND A MASK.**

In non-metros most residents also said that they have a mask. However only 16% of non-metro residents indicated that they have enough soap or hand sanitiser.



**DO YOU HAVE A MASK FOR PERSONAL USE?**

**85%** OF RESIDENTS IN NON-METROS SAID YES

NATIONALLY, 86% OF RESIDENTS SAID YES



**DO YOU HAVE ENOUGH SOAP OR HAND-SANITIZER?**

**16%** OF RESIDENTS IN NON-METROS SAID YES

NATIONALLY, 20% OF RESIDENTS SAID YES

**RED: 60% or fewer respondents said yes** **DARK ORANGE: Between 60% and 75% of respondents said yes** **LIGHT ORANGE: Between 75% and 90% of respondents said yes** **GREEN: 90% or more respondents said yes**  
Detailed results and comments available at: [www.internationalbudget.org/covid-monitoring/](http://www.internationalbudget.org/covid-monitoring/) For more information contact: [infos@internationalbudget.org](mailto:infos@internationalbudget.org) twitter: @ibp\_sa facebook: internationalbudgetpartnershipsouthafrica

**HOTSPOTS**

- Many non-metro residents report inadequate numbers of taps and poor maintenance resulting in many residents having to walk long distances to collect water.
- Despite the new Ventilated Improved Pit (VIP) toilets, Emalahleni and Msunduzi residents report that the lack of municipal provided toilets presents a serious health risk. In Knysna some residents are also left to clean the communal toilets themselves without the equipment needed to do so safely.

**GOOD NEWS!**

- Msunduzi municipality is currently installing 90 VIP toilets in Ezinketheni informal settlement. This has been long-awaited and will improve living conditions.
- Witzenberg saw a significant improvement in toilet cleaning over the last few weeks.