



TUESDAY 2 JUNE 2020: Progress in Ekurhuleni and eThekweni, Concern in Cape Town and Johannesburg

The good working relationship between Asivikelane and eThekweni, Ekurhuleni and Buffalo City reflects in the service delivery improvements in those metros. The Asivikelane campaign keeps growing, with 181 informal settlements now participating and separate results for the first time for non-metro municipalities.

METRO MUNICIPALITIES: IN YOUR INFORMAL SETTLEMENT OVER THE LAST 7 DAYS...

...WAS WATER AVAILABLE EVERY TIME YOU NEEDED IT?

- JOHANNESBURG
- EKURHULENI
- CAPE TOWN
- BUFFALO CITY
- ETHEKWINI

...WERE THE TOILETS CLEANED?

- JOHANNESBURG
- EKURHULENI
- CAPE TOWN
- BUFFALO CITY
- ETHEKWINI

...WAS THE WASTE COLLECTED?

- JOHANNESBURG
- EKURHULENI
- CAPE TOWN
- BUFFALO CITY
- ETHEKWINI

...HAS GOVERNMENT PROVIDED SOAP OR HAND SANITIZER?

- JOHANNESBURG
- EKURHULENI
- CAPE TOWN
- BUFFALO CITY
- ETHEKWINI

HOTSPOTS

- Many residents in **Cape Town** and **Johannesburg** told us about **unreliable water supply**: "We have very few taps and the municipality knows that we need more taps and they always take time to fix the taps when we report them, yesterday we didn't have water the whole day we don't know what was the problem." And "There is no water in the tanks. They only came once this week."
- Residents **still experience dirty and broken toilets in Johannesburg, eThekweni and Cape Town**: "We have a huge cry when it comes to the toilets, they don't get cleaned we are sharing those toilets and the people who are there to clean the toilets they just come and sit they are not doing anything and we don't know what's going on."
- Almost no residents received hand sanitiser or soap in Ekurhuleni, Cape Town or Johannesburg**: "I don't think we will ever get sanitizers from government, at least they must come and give us masks because not everyone can afford to buy it."

GOOD NEWS!

- eThekweni became the first metro to achieve an orange light for soap and hand sanitizer**: "We were given 5 litre sanitizers, we pour it in small containers and keep refilling."
- Residents in eight settlements in **eThekweni** also reported that their **toilets have been fixed**: "Blocked toilet fixed and working well now."
- Almost all residents in **Ekurhuleni** told us that their **toilets had been cleaned in the last 7 days**.
- In a few settlements in **Buffalo City**, **janitors received sanitizer, disinfectant, gloves and masks** and many residents reported **receiving soap**: "Each home received 2 bars of soap."
- The **City of Cape Town** is rolling out plans to clean flush toilets **7 times a week and chemical toilets 5 times a week**. One resident already reported: "They [toilets] are cleaned almost everyday."

NON-METRO MUNICIPALITIES: IN YOUR INFORMAL SETTLEMENT OVER THE LAST 7 DAYS...

...WAS WATER AVAILABLE EVERY TIME YOU NEEDED IT?

- CEDERBERG
- EMALAHLENI
- EMFULENI
- KNYSNA
- MOSEL BAY
- MSUNDUZI
- WITZENBERG

...WERE THE TOILETS CLEANED?

- CEDERBERG
- EMALAHLENI
- EMFULENI
- KNYSNA
- MOSEL BAY
- MSUNDUZI
- WITZENBERG

...WAS THE WASTE COLLECTED?

- CEDERBERG
- EMALAHLENI
- EMFULENI
- KNYSNA
- MOSEL BAY
- MSUNDUZI
- WITZENBERG

...HAS GOVERNMENT PROVIDED SOAP OR HAND SANITIZER?

- CEDERBERG
- EMALAHLENI
- EMFULENI
- KNYSNA
- MOSEL BAY
- MSUNDUZI
- WITZENBERG

HOTSPOTS

- Most non-metro municipalities **do not clean communal toilets often enough**: "The municipality has been coming twice to suck out the waste but they still do not sanitize the toilets so we end up doing it ourselves."
- Most non-metro municipalities also **don't collect refuse regularly**: "We need waste to be collected every week, we don't have place to dump baby pampers and our area is full of waste everywhere we need a safety and healthy environment."
- In **Emalahleni**, the settlements of **Spring Valley, Somgodla, Masakhane and Jooma Farm haven't had water for the last 7 days**: "We only get water once sometimes twice a week from municipality and other taps are not working and need to be fixed."

GOOD NEWS!

- Mossel Bay has green lights for everything** except hand sanitizer and soap. "We were very scared as we didn't know how we would use these toilets because there's a lot of us that share the toilet but now we are happy when we use the toilets, the toilets are clean. We thank the municipality."
- In **Emfuleni**, the **Waterdal community** received **soap and hand sanitizer**. "Thanks to our government for the soap and sanitizers."

RED: 60% or fewer respondents said yes, ORANGE: Between 60% and 90% of respondents said yes, GREEN: 90% or more respondents said yes

DATA NOTE: 504 residents from 181 settlements submitted responses over the last week. Numbers for non-metros, including small towns are still low and we will grow these over the coming weeks. Data in Imizamo Yethu collected by Ingoma Choir and Denis Goldberg House of Hope.

Detailed results and comments from the residents themselves are available at: www.internationalbudget.org/covid-monitoring/

For more information please contact: infos@internationalbudget.org facebook: [internationalbudgetpartnershipsouthafrica](https://www.facebook.com/internationalbudgetpartnershipsouthafrica) twitter: [@ibp_sa](https://twitter.com/ibp_sa)