

# Monitoring of COVID 19

SEND GHANA's Experience

# About SEND GHANA

- 22 years in existence
- 2 broad programming areas
- Promotion of good governance practices
- 19 Years of mobilising and facilitating grassroots non-state actors' monitoring of pro poor programs
- Public financial management monitoring
- Monitoring of public service

# SEND's Intervention on COVID 19 (what are we doing and why)

Launched COVID-19 online situation update to:

- Increase access to accurate, timely, and relevant information on Covid-19 to the general public through the weekly publication of articles(<https://sendwestafrica.org/nu/send-west-africa-covid19-updates/>)
- Generate, share, and document evidence-based to inform policy decisions by the government and other relevant stakeholders.

- Conducted studies that assessed the impact of COVID-19 on the citizenry
- Produced policy briefs on round 1 & 2 of COVID-19 impact assessment on the citizenry
- Disseminated reports through virtual dialogues with stakeholders, including representatives of government functionaries, CSOs and the media
- Issued at least 5 press statements
- Inputting into supplementary budget

# 4 Monitoring reports....2 on the way

- Rapid Citizenry Assessment of Government COVID-19 Measures (June 29 2020 )
- Assessment of Impact of COVID-19 on the Citizenry (August 23, 2020)
- Monitoring of Compliance with Social Distancing Protocol in Ghana (August 2020)
- Implementing COVID-19 Protocols in Junior and Senior High Schools: the Issues and the Way Forward (September 2020)

# How does it work? (Delving more into the mechanisms of how it works)

- Online survey targeting members of society- citizens groups, people on our email list, social media, networks/platforms)
- Relaying survey through citizens monitoring groups to gather primary data on the impact of COVID-19 on the poor, marginalised and their families. These groups usually do not have access to the internet
- Google form for collecting the responses
- CSOs-government collaboration and engagement on COVID-19
- Government representation in CSOs inspired COVID-19 policy dialogues and engagements,
- Extensive collaboration with the media
- Leveraging the CSOs platform on the SDGs

# The “learning” aspect

- What skills/expertise are needed to use the tool?
- Challenges – data, access?
- Sustainability over time –

# The “learning” aspect

- Emergency situation requires flexible approaches
- Leveraging existing social/informal connections/relationships
- CSOs working together on COVID 19- multiplier effect
- Getting government’s collaboration/partnership in emergency situation
- Seeking to add CSOs add value to government
- When supply-side accountability mechanisms are relaxed... CSOs steps up to check and balances
- What are the potential trust issues? (financial information, elections, tussle between government and CSOs)
- Information- collaboration to provide information to the public
- What works in government-CSOs partnership/collaboration
- Relationship between government and CSOs on COVID19 response
- Challenges with patnering or collaborating with government on COVID 19



- SEND-Ghana is a good example of proactive CSO response using a range of mechanisms, and of partnership and collaboration approaches
- What skills/expertise are needed to use the tool?
- Challenges – data, access?
- Sustainability over time – this could be a great open question for all participants to reflect on, during their breakout rooms discussions.
- Anything else you may think relevant!

THANK YOU